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11 **UNITED STATES DISTRICT COURT**
12 **EASTERN DISTRICT OF CALIFORNIA**

13 KERI VAN LENGEN and DEBORAH NAVA
14 on behalf of themselves, and a class of similarly
15 situated persons,

16 Plaintiffs,

17 v.

18 GENERAL MILLS, INC., GENERAL MILLS
19 SALES, INC., GENERAL MILLS
20 OPERATIONS, LLC, ROXANNE ORNELAS
21 AND DOES 1 – 50,

22 Defendants.

Case No.

CLASS ACTION COMPLAINT FOR

**(1) VIOLATION OF UNFAIR
BUSINESS PRACTICES ACT;**

**(2) VIOLATION OF UNFAIR
COMPETITION LAW;**

**(3) VIOLATION OF THE CONSUMER
LEGAL REMEDIES ACT;**

(4) UNJUST ENRICHMENT; AND

**(5) BREACH OF EXPRESS
WARRANTY**

DEMAND FOR JURY TRIAL

23
24 Plaintiffs Keri Van Lengen and Deborah Nava, on behalf of themselves and all others
25 similarly situated, by and through their undersigned counsel, hereby sue Defendants General
26 Mills, Inc. and General Mills Sales, Inc., General Mills Operations, LLC (collectively “General
27 Mills” or “Defendants”), and Does 1 – 50, and upon information and belief and investigation of
28

1 counsel, allege as follows:

2 **I. JURISDICTION AND VENUE**

3 1. This Court has original jurisdiction over this action under 28 U.S.C. section 1332
4 (d) of The Class Action Fairness Act because the matter in controversy exceeds the sum or value
5 of \$5,000,000 exclusive of interest and costs and because Plaintiffs and Defendants are residents
6 of different states.
7

8 2. Venue is proper in this Court pursuant to 28 U.S.C. section 1391 because Plaintiffs
9 reside in and suffered injuries as a result of Defendants' acts in this District; many of the acts and
10 transactions giving rise to this action occurred in this District, and Defendants (1) are authorized
11 to conduct business in this District and have intentionally availed themselves of the laws and
12 markets of this District through the manufacture, distribution and sale of their products in this
13 District; and (2) are subject to personal jurisdiction in this District.
14

15 **II. NATURE OF THE CASE**

16 3. This case arises out of General Mills' deceptive, unfair and false advertising and
17 merchandising practices regarding its "Gluten Free" Cheerios and Honey Nut Cheerios
18 ("Cheerios").

19 4. Gluten, a protein, occurs naturally in wheat, rye, barley and crossbreeds of those
20 grains.
21

22 5. Persons with celiac disease, gluten sensitivity or a wheat allergy can experience a
23 variety of symptoms which can adversely affect their health.

24 6. According to the Food and Drug Administration's ("FDA") website, "An
25 estimated 3 million people in the United States have celiac disease." If a person with celiac
26 disease consumes foods that contain gluten, it can trigger the production of antibodies that
27 damage the lining of the small intestine. "Such damage limits the ability of celiac disease patients
28

1 to absorb nutrients and puts them at risk of other very serious health problems, including
2 nutritional deficiencies, osteoporosis, growth retardation, infertility, miscarriages, short stature,
3 and intestinal cancers.”

4 [http://www.fda.gov/food/guidanceregulation/guidancedocumentsregulatoryinformation/allergens/
5 ucm362510.htm](http://www.fda.gov/food/guidanceregulation/guidancedocumentsregulatoryinformation/allergens/ucm362510.htm)

6
7 7. To help consumers, especially those living with celiac disease, be confident that
8 food items labeled “gluten-free” met a defined standard for gluten content, federal regulations
9 were established which defined gluten-free labeling of food. 21 CFR §101.91 became final on
10 August 2, 2013. It provided that

11 “(3) The labeling claim “gluten-free” means:

12 (i) That the food bearing the claim in its labeling:

13 (A) Does not contain any one of the following:

14 (1) An ingredient that is a gluten-containing grain (e.g., spelt wheat);

15 (2) An ingredient that is derived from a gluten-containing grain and that has not
16 been processed to remove gluten (e.g., wheat flour); or

17 (3) An ingredient that is derived from a gluten-containing grain and that has been
18 processed to remove gluten (e.g., wheat starch), if the use of that ingredient
19 results in the presence of 20 parts per million (ppm) or more gluten in the food
20 (i.e., 20 milligrams (mg) or more gluten per kilogram (kg) of food); or

21 (B) Inherently does not contain gluten; and

22 (ii) Any unavoidable presence of gluten in the food bearing the claim in its

23 labeling is below 20 ppm gluten (i.e., below 20 mg gluten per kg of food).”

24 8. Manufacturers were given one year to bring their labels into compliance with the
25 gluten-free labeling standard.

26 9. General Mills’ sales materials reflected that the company viewed the “gluten free”
27 designation as a way to boost sales. A sales release announcing “Cheerios is going gluten-free!”
28

1 stated, “Gluten Free cheerios provides Operators with even more Gluten Free solutions to offer
 2 patrons a variety of options,” and noted that, “30% of US Population are Gluten Avoiders; +15%
 3 last 4 years.” The company also established a Gluten Free Information website:
 4 www.generalmillsscf.com/gluten-free. (Exhibit A, attached hereto.)

5
 6 10. General Mills represented that Cheerios were made of oats which were naturally
 7 gluten-free, but the company had “added a process to sort out the stray grains” of wheat, barley
 8 and rye that were often present in the oats used to manufacture the cereal. (Exhibit A)

9
 10 11. In September, 2015, General Mills began a major campaign to advertise its
 11 “Gluten Free” Cheerios and Cheerios Honey Nut Cereal products, and distributed these products
 12 in California and throughout the United States.

13 12. The “Gluten Free” designation was placed prominently on the Cheerios Boxes.

General Mills
Cheerios
 Toasted Whole Grain Oat Cereal
 made with **100% WHOLE GRAIN OATS**
 SIMPLY MADE
Gluten Free
 NO ARTIFICIAL FLAVORS
 NO ARTIFICIAL COLORS
 *THREE GRAMS OF SOLUBLE FIBER ONLY FROM WHOLE GRAIN OAT FOODS, LIKE CHEERIOS® CEREAL, IN A OAT LOW IN SATURATED FAT AND CHOLESTEROL, MAY REDUCE THE RISK OF HEART DISEASE. CHEERIOS CEREAL PROVIDES 1 GRAM PER SERVING.

Nutrition Facts
 Serving Size 1 cup (28g)
 Children Under 4 - 1/4 cup (21g)
 Servings Per Container about 12
 Children Under 4 - about 16

Amount Per Serving	Cheerios	with 1% cup skim milk	Cereal for Children under 4
Calories	100	150	80
Calories from Fat	15	20	10
% Daily Value**			
Total Fat 2g*	3%	3%	1.5g
Saturated Fat 0.5g	3%	3%	0g
Trans Fat 0g			0g
Polyunsaturated Fat 0.5g			0.5g
Monounsaturated Fat 0.5g			0.5g
Cholesterol 0mg	0%	1%	0mg
Sodium 140mg	6%	8%	105mg
Potassium 180mg	5%	11%	135mg
Total Carb 20g	7%	9%	15g
Dietary Fiber 3g	11%	11%	2g
Soluble Fiber 1g			0g
Sugars 1g			1g
Other Carbohydrate 16g			12g
Protein 3g			2g
% Daily Value**			
Protein	-	-	9%
Vitamin A	10%	15%	10%
Vitamin C	10%	10%	10%
Calcium	10%	25%	8%
Iron	45%	45%	50%
Vitamin D	10%	25%	6%
Thiamin	25%	30%	35%
Riboflavin	2%	10%	2%
Niacin	25%	25%	35%
Vitamin B ₆	25%	25%	45%
Folic Acid	50%	50%	60%
Vitamin B ₁₂	25%	30%	30%
Phosphorus	10%	20%	8%
Magnesium	8%	10%	10%
Zinc	25%	30%	30%

*Amount in cereal. A serving of cereal plus skim milk provides 3g total fat, less than 5mg cholesterol, 500mg sodium, 360mg potassium, 36g total carbohydrate (7g sugars), and 8g protein.
 **Percent Daily Values are based on a diet of other people's misdeeds.
 *Percent Daily Values are based on a diet of other people's misdeeds. Your daily values may be higher or lower depending on your calorie needs.
 Calories 2,000 2,500
 Total Fat Less than 60g 80g
 Sat Fat Less than 20g 20g
 Cholesterol Less than 300mg 300mg
 Sodium Less than 2,400mg 2,400mg
 Potassium 3,500mg 3,500mg
 Total Carbohydrate 300g 370g
 Dietary Fiber 25g 30g
 Protein 50g 60g

Ingredients: Whole Grain Oats, Corn Starch, Sugar, Salt, Tripotassium Phosphate, Vitamin E (mixed tocopherols) Added to Preserve Freshness.
Vitamins and Minerals: Calcium Carbonate, Iron and Zinc (mineral nutrients), Vitamin C (sodium ascorbate), A B Vitamin (niacinamide), Vitamin B₆ (pyridoxine hydrochloride), Vitamin A (palmitate), Vitamin B₁ (thiamin mononitrate), A B Vitamin (folic acid), Vitamin B₁₂, Vitamin D₃.
 DISTRIBUTED BY GENERAL MILLS SALES, INC., MINNEAPOLIS, MN 55424 USA
GLUTEN FREE
Not made with genetically modified ingredients.
 Trace amounts of genetically modified (also known as "genetically engineered") material may be present due to potential cross contact during manufacturing and shipping.
 © General Mills
 May be mfg. under U.S. Pat. No. 7,021,525 & Pat. Pend.
 Exchange: 1 1/2 starch
 Based on Academy of Nutrition and Dietetics and American Diabetes Association criteria
 This package is sold by weight, not by volume. You can be assured of proper weight even though some settling of contents normally occurs during shipment and handling.
 F 3842756115 SSG 3890456115



Nutrition Facts		
Serving Size ¾ cup (28g) Servings Per Container about 17		
Amount Per Serving	Honey Nut Cheerios	with 1% cup skim milk
Calories	110	150
Calories from Fat	15	15
	% Daily Value**	
Total Fat 1.5g*	2%	2%
Saturated Fat 0g	0%	0%
Trans Fat 0g		
Polyunsaturated Fat 0.5g		
Monounsaturated Fat 0.5g		
Cholesterol 0mg	0%	1%
Sodium 160mg	7%	9%
Potassium 115mg	3%	9%
Total Carbohydrate 22g	7%	9%
Dietary Fiber 2g	8%	8%
Soluble Fiber less than 1g		
Sugars 1g		
Other Carbohydrate 11g		
Protein 2g		
Vitamin A	10%	15%
Vitamin C	10%	10%
Calcium	10%	25%
Iron	25%	25%
Vitamin D	10%	25%
Thiamin	25%	30%
Riboflavin	25%	35%
Niacin	25%	25%
Vitamin B ₆	25%	25%
Folic Acid	50%	50%
Vitamin B ₁₂	25%	35%
Phosphorus	8%	20%
Magnesium	6%	10%
Zinc	25%	30%
* Amount in cereal. A serving of cereal plus skim milk provides 1.5g total fat, less than 5mg cholesterol, 220mg sodium, 320mg potassium, 26g total carbohydrate (15g sugars, 12g other carbohydrate), and 7g protein.		
** Percent Daily Values are based on a 2,000 calorie diet. Your daily values may be higher or lower depending on your calorie needs.		
	Calories	2,000 2,500
Total Fat	Less than	65g 80g
Salt Fat	Less than	20g 25g
Cholesterol	Less than	300mg 300mg
Sodium	Less than	2,400mg 2,400mg
Potassium		3,500mg 3,500mg
Total Carbohydrate		300g 375g
Dietary Fiber		25g 30g

Ingredients: Whole Grain Oats, Sugar, Oat Bran, Corn Starch, Honey, Brown Sugar Syrup, Salt, Tripotassium Phosphate, Rice Bran Oil and/or Canola Oil, Natural Almond Flavor, Vitamin E (mixed tocopherols) Added to Preserve Freshness.

Vitamins and Minerals: Calcium Carbonate, Zinc and Iron (mineral nutrients), Vitamin C (sodium ascorbate), A B Vitamin (niacinamide), Vitamin B₆ (pyridoxine hydrochloride), Vitamin B₁₂ (riboflavin), Vitamin B₁ (thiamin mononitrate), Vitamin A (palmitate), A B Vitamin (folic acid), Vitamin B₁₂, Vitamin D₃.

CONTAINS ALMOND INGREDIENTS.
DISTRIBUTED BY GENERAL MILLS SALES, INC., MINNEAPOLIS, MN 55440 USA
GLUTEN FREE

© General Mills May be reg. under U.S. Pat. Nos. 5,968,572; 7,959,961; 7,021,525 & Pat. Pend.

Exchange: 1½ Starch
Based on Academy of Nutrition and Dietetics and American Diabetes Association criteria
This package is sold by weight, not by volume. You can be assured of proper weight even though some settling of contents normally occurs during shipment and handling.
F 3860022109 SS6 3572469109

13. Despite the new labeling rule, the FDA began to receive reports of adverse reactions from people who had eaten original Cheerios or Honey-Nut Cheerios that were labeled “gluten free.”

14. In response to these complaints, the FDA tested 36 samples of gluten-free Cheerios that were taken from different manufacturing facilities and lots. A sample of Honey Nut Cheerios was found to contain 43 ppm of gluten, well above 20 ppm limit.

15. On October 5, 2015, General Mills recalled a reported 1.8-million boxes of Cheerios. Recalled were 13 lots of Honey Nut Cheerios and 4 lots of original Cheerios manufactured at its Lodi, California plant. The recalled lots were identified by their “Better if used by” code dates which ranged between 12JUL2016LD and 25JUL2016LD for Honey Nut Cheerios, and between 14JUL2016LD and 17JUL2016LD for original Cheerios in yellow boxes.

1 16. On October 6, 2015, The FDA issued a Safety Alert that it was investigating
2 complaints associated with Cheerios labeled “Gluten Free.”

3 17. Any food that bears the claim “gluten-free”, “no gluten,” “free of gluten” or
4 “without gluten” in its labeling but does not meet the requirements of CFR 101.91(a)(3) is deemed
5 “misbranded.”

6 18. California’s Sherman Law incorporates “[a]ll food labeling regulations and any
7 amendments to those regulations and any amendments to those regulations adopted pursuant to
8 the FDCA” as “the food labeling regulations of this state.” Cal. Health & Safety Code §
9 110100(a).

10 19. Moreover, the Sherman Law adopts and incorporates specific federal food laws
11 and regulations. Under California’s Sherman Law, “[a]ny food is misbranded if its labeling does
12 not conform with the requirements for nutrient content or health claims as set forth in Section
13 403(r) (21 U.S.C. Sec. 343(4)) of the federal act and the regulations adopted pursuant thereto.”
14 Cal. Health & Safety Code § 110670. Furthermore, the Sherman Law provides that “any food is
15 misbranded if its labeling is false or misleading in any particular.” Cal. Health & Safety Code §
16 110660.

17 20. State law claims based on a food product’s non-conforming, misleading, or
18 deceptive label are expressly permitted when they impose legal obligations identical to the FDCA
19 and corresponding FDA regulations, including FDA regulations concerning naming and labeling.
20 *In re Farm Raised Salmon Cases*, 42 Cal. 4th 1077, 1094-95 (2008). Defendants’ conduct thus
21 constitutes a violation of California law for which Plaintiffs and class members are entitled to
22 seek redress under the Unfair Competition Law (“UCL”), the False Advertising Law (“FAL”) and
23 the Consumer Legal Remedies Act (“CLRA”).
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1 **III. PARTIES**

2 21. Defendant General Mills, Inc., is a Delaware corporation with its principal place of
3 business in Minneapolis, Minnesota, and is registered to do business in California.

4 22. Defendant General Mills Sales, Inc., is a Delaware Corporation with its principal
5 place of business in Minneapolis, Minnesota. General Mills Sales, Inc. is registered to do
6 business in the State of California.

7 23. General Mills Operations, LLC is a Delaware Limited Liability Corporation with
8 its principal place of business in Minneapolis, Minnesota. General Mills Operations, LLC is
9 registered to do business in the State of California.

10 24. At all relevant times herein, Defendants General Mills, Inc., General Mills Sales,
11 Inc., and General Mills Operations, LLC, collectively referred to herein as “General Mills”
12 manufactured, advertised, marketed, distributed, and sold Cheerios and Honey Nut Cheerios
13 cereals in boxes labeled “Gluten Free” throughout California and the United States.

14 25. Plaintiffs are informed and believe and thereon allege that at all times relevant
15 herein, Roxanne Ornelas was employed by Defendants as the Manufacturing Manager at the
16 General Mills plant in Lodi, California.

17 26. The true names and capacities of Does 1 through 50 are unknown to Plaintiffs.
18 Plaintiffs are informed and believe and thereon allege that each of these Defendants are in some
19 way liable for the events referred to in this complaint and caused damage to Plaintiffs. Plaintiffs
20 will amend this Complaint and insert the correct names and capacities of those defendants when
21 they are discovered.

22 27. At all times mentioned, each of the Defendants – including Does 1 through 50 –
23 was the representative, agent, employee, joint venture, or alter ego of each of the other defendants
24 and in doing the things alleged herein was acting within the scope of its authority as such.

1 28. General Mills, Roxanne Ornelas, and Does 1 through 50 are collectively referred
2 to herein as “Defendants.”

3 29. Plaintiff Keri Van Lengen is a resident of Placer County, California. In late
4 September 2015, she saw advertising for Gluten-Free Cheerios. Based on this advertising, she
5 purchased Honey Nut Cheerios labeled as “Gluten Free.” She subsequently learned that the
6 Honey Nut Cheerios she purchased were recalled because they contained gluten.
7

8 30. Plaintiff Deborah Nava is a resident of Sacramento County, California. Based on
9 the “Gluten Free” label, she purchased Cheerios, and subsequently learned that the Cheerios she
10 purchased were recalled because they contained gluten.

11 **IV. CLASS ACTION ALLEGATIONS**

12 31. Plaintiff brings this lawsuit as a class action on her own behalf and on behalf of all
13 other persons similarly situated as members of the proposed Class, pursuant to Federal Rules of
14 Civil Procedure 23(a), (b)(1), and (b)(3). This action satisfies the numerosity, commonality,
15 typicality, adequacy, predominance and superiority requirements of those provisions.
16

17 32. The proposed Class is defined as:

18 All persons or entities who purchased Cheerios or Honey Nut Cheerios advertised as gluten-
19 free, and which were not gluten-free.
20

21 33. Excluded from the Class are Defendants, their affiliates, employees, agents and
22 attorneys, and the Court.

23 34. Plaintiff reserves the right to amend the Class definitions if discovery and further
24 investigation reveal that any Class should be expanded, divided into additional subclasses, or
25 modified in any other way.

26 **a. Numerosity and Ascertainability**

27 35. The exact number of Class Members is presently unknown. However, the size of
28

1 the Class can be estimated with reasonable precision. Based upon the Defendants' sales volume it
2 is reasonable to presume, that the members of the Class are so numerous that joinder of all
3 members is impracticable.

4 36. Approximately 1.8-million boxes of Cheerios and Honey Nut Cheerios were
5 recalled by General Mills on October 5, 2015. Plaintiff is informed and believes that this
6 represented approximately 1 percent of Defendants' production of Cheerios advertised as Gluten
7 Free. The disposition of the claims of these Class Members in a single action will provide
8 substantial benefits to all parties and to the Court.

9
10 **b. Typicality**

11 37. The claims of the representative Plaintiffs are typical of the claims of the Class
12 because, Plaintiffs, like all Class Members, purchased Cheerios labeled as Gluten Free which
13 were not Gluten Free. Plaintiffs, like all Class Members, have been damaged by Defendants'
14 conduct because they have incurred losses relating to the purchase of Cheerios labeled as Gluten
15 Free. Further, the factual bases of defendants' misconduct are common to all Class Members and
16 represent a common thread of misconduct resulting in injury to all Class Members.

17
18 **c. Adequate Representation**

19 38. Plaintiffs are members of the Class and will fairly and adequately represent and
20 protect the interests of the Class. Plaintiffs have retained counsel with substantial experience in
21 prosecuting consumer class actions, including actions involving false advertising.

22 39. Plaintiffs and their counsel are committed to vigorously prosecuting this action on
23 behalf of the Class and have the financial resources to do so. Neither Plaintiffs nor their counsel
24 have interests adverse to those of the Class.

25
26 **d. Predominance of Common Issues**

27 40. There are numerous questions of law and fact common to Plaintiffs and Class
28

1 Members that predominate over any question affecting only individual Class Members. The
2 answers to these common questions will advance resolution of the litigation as to all Class
3 Members. These common legal and factual issues include:

- 4 a. whether the Cheerios contained gluten;
- 5 b. whether Defendants knew or should have known that the Cheerios contained
6 gluten;
- 7 c. whether Defendants failed to take the steps necessary to ensure that the Cheerios
8 cereals did not contain gluten;
- 9 d. whether Defendants made material misrepresentations regarding the Cheerios
10 cereals labeled as “Gluten Free;”
- 11 e. whether Defendants had a duty to disclose the true nature of the Cheerios cereals
12 to Plaintiffs and Class Members;
- 13 f. whether Defendants omitted and failed to disclose material facts about the
14 Cheerios cereals;
- 15 g. whether Defendants’ concealment of the true nature of the Cheerios would have
16 induced a reasonable consumer to act to their detriment by purchasing the
17 Cheerios; and
- 18 h. whether Plaintiffs and Class Members are entitled to injunctive and equitable
19 relief.

20
21
22
23 **e. Superiority**

24 41. Plaintiffs and Class Members have all suffered and will continue to suffer harm
25 and damages as a result of Defendants’ unlawful and wrongful conduct. A class action is superior
26 to other available methods for the fair and efficient adjudication of this controversy.

27 42. Absent a class action, most Class Members would likely find the cost of litigating
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1 their claims prohibitively high and would therefore have no effective remedy at law. Because of
2 the relatively small size of the individual Class Members' claims, it is likely that only a few Class
3 Members could afford to seek legal redress for Defendants' misconduct. Absent a class action,
4 Class Members will continue to incur damages and Defendants' misconduct will continue without
5 remedy.

6
7 43. Class action treatment of common questions of law and fact would also be a
8 superior method to multiple individual actions or piecemeal litigation in that class treatment will
9 conserve the resources of the courts and the litigants, and will promote consistency and efficiency
10 of adjudication.

11 44. Defendants have acted in a uniform manner with respect to the Plaintiffs and Class
12 Members.

13
14 45. Class-wide declaratory, equitable, and injunctive relief is appropriate under Rule
15 23(b)(1) and/or (b)(2) because Defendants have acted on grounds that apply generally to the
16 Class, and inconsistent adjudications with respect to Defendants' liability would establish
17 incompatible standards and substantially impair or impede the ability of Class Members to protect
18 their interests. Class-wide relief assures fair, consistent, and equitable treatment and protection of
19 all Class Members, and uniformity and consistency in Defendants' duties to perform corrective
20 action regarding the Class Cereal.

21
22 **FIRST CAUSE OF ACTION**
23 **Violation of Unfair Business Practices Act**
(Cal. Bus. & Prof. Code §§ 17200, *et seq.*)

24 46. Plaintiffs incorporate by reference each and every paragraph of this Complaint as
25 if fully set forth herein and further allege as follows.

26 47. California Business and Professions Code Section 17200, *et seq.* prohibits "any
27 unlawful, unfair or fraudulent business act or practice."
28

1 47. As set forth above, under FDA regulations wholly adopted by California's
2 Sherman Law, the "Gluten Free" statement is prohibited on foods that are not gluten free. The
3 Cheerios purchased by Plaintiffs contained the "Gluten Free" label, but contained gluten. This is
4 a clear violation of California's Sherman Law and, thereby, an "unlawful" business practice or act
5 under Business and Professions Code sections 17200, *et seq.*

6
7 48. In addition, Defendants' use of the "Gluten Free" label constitutes a "fraudulent"
8 business practice within the meaning of Business and Professions Code section 17200, *et seq.*
9 The applicable food regulations are carefully crafted to require that nutrient content claims be
10 presented in a qualified and contextualized manner to protect the consuming public from being
11 deceived. Defendants' non-compliant "Gluten Free" label is an unqualified nutrient content claim
12 that poses the very risk of deception the regulations were promulgated against. By labeling
13 products "Gluten Free" Defendants created the misimpression that their products do not contain
14 gluten and are therefore safe for those persons who may be sensitive to gluten to eat.

15
16 49. Defendants used the "Gluten Free" label to induce Plaintiffs and Class Members to
17 purchase the Cheerios products. Had Defendants not included the "Gluten Free" statement on the
18 Cheerios products, Plaintiffs and Class Members would not have purchased the Cheerios.

19 50. Defendants' practices are also unfair under the UCL because the harm to the
20 public from Defendants' false labelling of "Gluten Free" outweighs any utility of the practice of
21 false labeling -- in fact there is no such utility at all. Moreover, because the practice is unfair
22 violates public policy as stated FDA regulations and California's Sherman Law.

23
24 51. Defendants have thus engaged in unlawful, unfair and fraudulent business acts in
25 violation of Business and Professions Code Section 17200, *et seq.*

26 52. Pursuant to Business and Professions Code Section 17203, Plaintiffs and Class
27 members seek an order requiring Defendants to immediately cease such acts of unlawful, unfair
28

1 and fraudulent business practices and requiring Defendants to correct their actions.

2 **SECOND CAUSE OF ACTION**

3 **Violation of Unfair Competition Law (Cal. Bus. & Prof. Code §§17500, *et seq.*)**

4 53. Plaintiffs incorporate by reference each and every paragraph of this Complaint as
5 if fully set forth herein and further allege as follows:

6 54. Plaintiffs bring this cause of action on behalf on of themselves and all others
7 similarly situated pursuant to California Business & Professions Code § 17500.

8 55. California Business & Professions Code § 17500 provides that it is unlawful for
9 any person, firm, corporation or association to dispose of property or perform services, or to
10 induce the public to enter into any obligation relating thereto, through the use of untrue or
11 misleading statements.

12 56. At all times herein alleged, Defendants have committed acts of disseminating
13 untrue and misleading statements as defined by California Business & Professions Code § 17500
14 by engaging in the following acts and practices with intent to induce members of the public to
15 purchase gluten free Cheerios cereals:
16

- 17
- 18 a. Representing to Plaintiffs and the general public that Cheerios' gluten free label on
19 the box meant that the contents met all Food and Drug Administration standards
20 for such labeling and were safe for consumption by persons sensitive to gluten,
21 when, in fact, the Defendants knowingly failed to take necessary measures to
22 ensure their products were gluten free;
 - 23 b. Engaging in advertising programs designed to create the image, impression and
24 belief by consumers that Cheerios cereals were free of gluten and safe for
25 consumption by persons sensitive to gluten, even though their Cheerios cereals
26 contained gluten that far exceeded the amount specified by the FDA for
27
28

1 designating products as gluten free;

2 c. Representing to Plaintiffs and the general public that Defendants had developed a
3 reliable manufacturing method to ensure Cheerios were gluten-free.

4 57. Defendants' use of the Gluten Free label therefore constitutes untrue and/or
5 misleading advertising within the meaning of Business and Professions Code Sections 17500 *et*
6 *seq.*

7
8 58. Plaintiffs, on behalf of themselves and all others similarly situated, demand
9 judgment against Defendants for injunctive relief afforded under Business and Professions Code
10 Sections 17500, *et seq.*, attorneys' fees and costs.

11 **THIRD CAUSE OF ACTION**
12 **Violation of the Consumer Legal Remedies Act**
13 **(Cal. Civ. Code §§ 1750, *et seq.*)**

14 59. Plaintiffs incorporate by reference all allegations set forth in the preceding
15 paragraphs of this Complaint.

16 60. This cause of action is brought pursuant to the Consumers Legal Remedies Act,
17 California Civil Code Sections 1750, *et seq.* ("CLRA").

18 61. The CLRA has adopted a comprehensive statutory scheme prohibiting various
19 deceptive practices in connection with the conduct of a business providing goods, property, or
20 services to consumers primarily for personal, family, or household purposes. The self-declared
21 purposes of the Act are to protect consumers against unfair and deceptive business practices and
22 to provide efficient and economical procedures to secure such protection.

23
24 62. Each Defendant is a "person" as defined by Civil Code Section 1761(c), because
25 each Defendant is a corporation as set forth above.

26 63. Plaintiffs and Class Members are "consumers," within the meaning of Civil Code
27 Section 1761(d), because they are individuals who purchased the "Gluten Free" Cheerios for
28

1 personal and/or household use.

2 64. Defendants' Cheerios products are "goods" within the meaning of California Civil
3 Code Section 1761(a), in that they are tangible products bought by Plaintiffs and Class Members
4 for personal, family, and/or household use.

5 65. Defendants' sale of their products to wholesalers and retailers throughout
6 California constitutes "transaction[s]" which were "intended to result or which result[ed] in the
7 sale" of goods to consumers within the meaning of Civil Code Sections 1761(e) and 1770(a).

8 66. Plaintiffs have standing to pursue this claim as they have suffered injury in fact
9 and have lost money as a result of Defendants' actions as set forth herein. Specifically, Plaintiffs
10 purchased the "Gluten Free" Cheerios products. Had Defendants not included the offending
11 "Gluten Free" label on their Cheerios, Plaintiffs would not have purchased the products, would
12 have purchased less of the products or would have paid less for them.

13 67. Section 1770(a)(5) of the CLRA prohibits anyone from "[r]epresenting that goods
14 or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or quantities
15 which they do not have...." Defendants' "Gluten Free" label accompanies food products that
16 contain gluten, in violation of governing food labeling regulations. As a result, by employing the
17 "Gluten Free" label, Defendants effectively represented that the Cheerios products have
18 sponsorship, approval, characteristics, uses, and benefits which they do not have under the
19 governing law.

20 68. Section 1770(a)(7) of the CLRA prohibits anyone from "[r]epresenting that goods
21 or services are of a particular standard, quality, or grade, or that goods are of a particular style or
22 model, if they are of another." By employing the non-compliant "Gluten Free" label, defendants
23 similarly represented the General Mills Cheerios products to be of a particular standard, quality,
24 or grade which they are not under the governing law.

1 69. Section 1770(a)(9) of the CLRA prohibits anyone from “[a]dvertising goods or
2 services with intent not to sell them as advertised.” As noted above, Defendant General Mills is a
3 multi-million dollar company advised by skilled counsel, who, on information and belief, are or
4 by the exercise of reasonable care should be aware of the governing regulations and their purpose,
5 and the necessity to exercise reasonable care to ensure compliance with governing regulations and
6 their purpose. By introducing Cheerios products which contained gluten, but were labeled
7 “Gluten Free” into the stream of commerce notwithstanding this knowledge, Defendants thus
8 intentionally sold misbranded products.
9

10 70. Plaintiffs have attached hereto the declaration of venue required by Civil Code
11 Section 1780(d).

12 71. Plaintiffs seek an order enjoining the acts and practices described above, and
13 awarding attorneys’ fees and costs and will amend this Complaint to seek damages under the
14 CLRA.
15

16 **FOURTH CAUSE OF ACTION**
17 **Unjust Enrichment**

18 72. Plaintiffs hereby incorporate by reference the allegations contained in the
19 preceding paragraphs of this Complaint.

20 73. Plaintiffs bring this claim for unjust enrichment on behalf of the Class.

21 74. General Mills has been unjustly enriched because they intentionally sold the
22 Cheerios labeled as “Gluten Free” when they were not, in fact, free of gluten, and could not
23 provide the promised gluten free benefits.
24

25 75. Plaintiffs and Class Members conferred a benefit on General Mills by purchasing
26 “Gluten Free” labeled Cheerios, in order to obtain the “Gluten Free” benefits and would not have
27 otherwise purchased Cheerios or would have purchased less of them.
28

1 76. Plaintiffs and Class Members got less than what they paid for because the Cheerios
2 did not comply with applicable governmental regulations governing the manufacture, marketing
3 and advertising of gluten free foods. The Cheerios purchased by Plaintiffs and Class Members
4 did not deliver the promised benefits of a gluten free cereal that they expected.

5 77. General Mills knows of and appreciates the benefit conferred by the Plaintiffs and
6 Class Members and has retained that benefit notwithstanding its knowledge that the benefit is
7 unjust.
8

9 78. The foregoing did not occur by happenstance or conditions out of General Mills'
10 control. In fact, Plaintiffs are informed and believe that General Mills failed to ensure that the oat
11 flour used to manufacture the Cheerios did not contain gluten and failed to test the finished
12 Cheerios for gluten before distributing them to retail and wholesale outlets for purchase by
13 consumers.
14

15 79. Therefore, Defendants should be required to disgorge their unjust enrichment.

16 **FIFTH CAUSE OF ACTION**
17 **Breach of Express Warranty**

18 80. Plaintiffs hereby incorporate by reference the allegations contained in the
19 preceding paragraphs of this Complaint.

20 81. Plaintiffs bring this claim for breach of express warranty on behalf of the Class.

21 82. By advertising the "Gluten Free" qualities of its Cheerios cereals, General Mills
22 expressly warranted to Plaintiffs and Class Members that the Cheerios at least complied with all
23 applicable laws and regulations relating to gluten free foods, as it would be impossible for a food-
24 stuff to be "gluten free" if it contained more gluten than allowed by applicable laws and
25 regulations.
26

27 83. Moreover, by advertising the gluten free nature of Cheerios, General Mills
28

1 warranted to purchasers of the Cheerios that it would indeed be gluten free and could be
2 consumed by persons who were sensitive to gluten or desired to exclude foods containing gluten
3 from their diets. Such statements became the basis of the bargain for Plaintiffs and other Class
4 Members because such statements were among the facts a reasonable consumer would consider
5 material in the purchase of a cereal.

6
7 84. In fact, the Cheerios subject to the recall contained 43 parts per million (ppm) of
8 gluten when tested by the Food and Drug Administration (“FDA”). This is far in excess of the 20
9 ppm limit established by the FDA for foods to be considered “gluten free.”

10 85. The “Gluten Free” label on the Cheerios boxes created an express warranty that
11 the Cheerios were free of gluten, safe for those with gluten sensitivity to eat, and therefore a more
12 desirable cereal to them than cereals without the gluten free designation.

13 86. General Mills breached this express warranty by failing to ensure that the oats used
14 in the Cheerios met the regulatory guidelines, by failing to ensure the oat flour was free of gluten,
15 and failing to test the finished cereal products.

16 87. As a result of the foregoing breaches of express warranty, Plaintiffs and Class
17 Members have been damaged because they purchased Cheerios that were unlawfully sold, did not
18 comply with government regulations, did not perform as promised and were less valuable than
19 what they paid for.
20

21
22 **PRAYER FOR RELIEF**

23 Plaintiffs, individually and on behalf of all others similarly situated requests the Court to
24 enter judgment against Defendants, as follows:

25 A. an order certifying the proposed Class, designating Plaintiffs as the named
26 representatives of the Class, and designating the undersigned as Class Counsel;

27 B. a declaration that Defendants are financially responsible for notifying Class
28

- 1 Members about the true nature of the “Gluten Free” Cheerios;
- 2 C. an order enjoining Defendants to desist from further deceptive distribution,
- 3 marketing and sales of non-compliant “Gluten Free” Cheerios;
- 4 D. an award to Plaintiffs and Class Members of compensatory, exemplary, punitive
- 5 and statutory penalties and damages, including interest, in an amount to be proven
- 6 at trial;
- 7 E. an award to Plaintiffs and Class Members for the return of the purchase prices of
- 8 the “Gluten Free” Cheerios, with interest from the time it was paid, for the
- 9 reimbursement of the reasonable expenses occasioned by the sale, for damages and
- 10 for reasonable attorneys’ fees;
- 11 F. a declaration that General Mills must disgorge, for the benefit of Plaintiffs and
- 12 Class Members, all or part of the ill-gotten profits received from the sale of
- 13 “Gluten Free” Cheerios, and make full restitution to Plaintiffs and Class Members;
- 14 G. an award of attorneys’ fees and costs, as allowed by law;
- 15 H. an award of pre-judgment and post-judgment interest, as provided by law;
- 16 I. leave to amend this Complaint to conform to the evidence produced at trial; and
- 17 J. such other relief as may be appropriate under the circumstances.
- 18
- 19
- 20

21 DATED: October 30, 2015

CUTTER LAW, P.C.

22

23 /s/ John R. Parker, Jr.

24 By: _____

C. BROOKS CUTTER

25 JOHN R. PARKER, JR.
26 Attorneys for Plaintiff

27

28

DECLARATION OF JOHN R. PARKER, JR.
PURSUANT TO CALIFORNIA CIVIL CODE § 1780(d)

I, John R. Parker, Jr., declare as follows:

1. I submit this declaration pursuant to section 1780(d) of the California Consumers Legal Remedies Act. I have personal knowledge of the matters set forth below and if called as a witness could and would be competent to testify thereto.

2. Venue is proper in this Court because Plaintiffs reside in and suffered injuries as a result of Defendants' acts in this District; many of the acts and transactions giving rise to this action occurred in this District, and Defendants (1) are authorized to conduct business in this District and have intentionally availed themselves of the laws and markets of this District through the manufacture, distribution and sale of their products in this District; and (2) are subject to personal jurisdiction in this District.

3. Plaintiff Keri Van Lengen is a resident of Placer County, California, and Plaintiff Deborah Nava is a resident of Sacramento County, California.

4. Defendant General Mills, Inc. is a Delaware corporation with its principal place of business located at Number One General Mills Boulevard, Minneapolis, Hennepin County, Minnesota.

5. This action is commenced in the United States District Court for the Eastern District of California.

I declare under penalty of perjury under the laws of the State of California and the United States that the foregoing is true and correct and that this declaration was executed on October 29, 2015, in Sacramento, California.

/s/ John R. Parker, Jr. _____

John R. Parker, Jr.